



Chandler Heights Citrus Irrigation District

PO Box 9038

Chandler Heights AZ 85127

P: 480-988-2731 F: 480-988-4015

www.chcid.org

Office Hours: Monday-Friday 9:00 A.M.- 5:00 P.M.

SCHEDULE OF FEES & PENALTIES

IRRIGATION SERVICE

The following information details Fees and/or Penalties that may be charged to Residential and/or Commercial Irrigation accounts. The following Fees / Penalties are applicable only to Irrigation Accounts and will be assessed to a resident's irrigation accounts. CHCID will make an effort to notify residents in writing when any Fees / Penalties are posted to their accounts, but CHCID reserves the right to assess any applicable Fees / Penalties with or without notice if a resident meets the criteria under which a Fee / Penalty is warranted.

As a reminder, all Irrigation account activity is detailed on monthly Statements. Please feel free to contact the office if you have any questions or concerns regarding activity on your Irrigation account.

Late Sign-up Fee

\$ 25.00 / Occurrence

This fee is charged when an Irrigation Sign-Up is requested after the Monday morning cut-off time of 9:00 am when the sign-up sheets and on-line sign-up have been removed by CHCID Office Staff to begin creating the schedule for that week. Once the sign-up sheets have been delivered to the Zanjero to finish making the schedule, no further sign-ups can be accommodated.

Cancellation Fee

\$ 25.00 / Occurrence

This fee is charged when a Resident who has already been scheduled to receive Irrigation contacts CHCID to cancel their scheduled date/time. Cancelling irrigation less than 24 hours in advance of the time you were scheduled will result in a \$25.00 cancellation fee & payment for the water ordered. This fee is also applicable if a resident is not at home or is other-wise unavailable to receive Irrigation at their scheduled date/time. ALL REQUESTS TO CANCEL IRRIGATION MUST BE MADE TO THE CHCID OFFICE. A cancellation fee does not apply to residents if irrigation is cancelled by CHCID.

Returned Check Fee

\$30.00 / Occurrence

This fee is charged when a check is returned unpaid by the bank on which it is drawn for any reason. This fee will be charged against the Resident's Irrigation account. The method of payment to pay for the returned check and the returned check fee must be made by Credit Card or Cash Equivalent (Cashier's Check, Money Order).

Irrigation Violations

Irrigation Violations are when one or more conditions exist that cause a resident's irrigation water to not be contained within the boundaries of their property or that causes flooding within the district. Irrigation Violations are also conditions under which a Resident receives water outside of their scheduled date/time. Such conditions may include, but are not limited to the following: Improperly maintained berms, gopher holes in berms, leaky valves, open risers (outside of scheduled date/time), closed risers (during scheduled date/time), gaskets requiring replacement, etc. Each Irrigation Violation is subject to the following tiered Penalty schedule:

1st Violation

No Penalty for 1st Violation

Warning Letter mailed to Resident detailing the Violation.

2nd Violation

\$25.00 Penalty

Warning Letter mailed to Resident detailing the Violation and notifying them of the Penalty.

3rd Violation

\$50.00 Penalty

Warning Letter mailed to Resident detailing the Violation and notifying them of the Penalty.

4th Violation

\$100.00 Penalty

Suspension of Irrigation Privileges and Letter mailed to Resident detailing the Violation and notifying them of the Penalty and Suspension of Privileges. No additional water orders will be fulfilled by CHCID until the Resident with a 4th Violation appears before the CHCID Board of Directors at a Regular Board Meeting to show that all Violations leading up to suspension of Irrigation privileges have been corrected to the satisfaction of the CHCID Board.

ALL PENALTIES ARE ASSESSED TO A RESIDENT'S IRRIGATION ACCOUNT AND ARE IN ADDITION TO ANY WATER CHARGES DUE TO CHCID AS A RESULT OF THE VIOLATION(S) WHICH WILL ALSO BE ASSESSED TO A RESIDENT'S IRRIGATION ACCOUNT. **IRRIGATION VIOLATIONS DO NOT RESET ANNUALLY, BUT DO RESET AFTER 1 YEAR IF THERE ARE NO MORE VIOLATIONS.**